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FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

Bradley L. Dansby, Jr.
70 Sawyer Dr. Cudjoe Key
Summerland Key, FL 33042
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FCC
1919 M Street NW
Washington, DC 20554

14 December 1992

Subject: Cable Rate Regulation-MM Docket 92-2366
Cable Customer Service-MM Docket 92-263

I wish to comment on the re-regulation of the Cable TV industry. I have never dealt with a more arrogant industry. The local company raised its rates beginning January 1993 even knowing that the public is irate over their excessive charges. I did the only thing I could, I cancelled my service beginning with the increase. They had the gall to send a technician out the same day to disconnect me even though I had paid to the end of the month. They have never given satisfactory service. They always say it is your set that is the problem when it has always turned out to be their transmission when they finally come to check only after many complaints. I will say that the service made some small improvement while the fight over the re-regulation was going on.

They always cite their increases cost for the rate hikes but they never show any figures which can be checked. The basic price I have paid for BASIC cable was \$7.00 but here in the Keys where there was no real alternate except satellite-TV until the taxpayer put in a translator system for the Miami stations, I have to pay \$19.95 per month for BASIC cable plus \$2.35 per month for Expanded Basic (Which I did not want). The Expanded Basic is I am sure a ploy to be able to raise rates when the new rules come into effect.

I really get upset when I see that the same people own most of the cable companies and networks and satellite providers. The monopoly enable them to set rates at will. I hope you will consider the restriction of multiple ownerships so we the consumer have some protection. I am a firm believer in the profit motive but the profits of this industry need some very close scrutiny. I'm looking forward to the entrance of the telephone companies into TV distribution as they have always kept the cost to the consumer down and the service the best.

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EDWARD A. SEEBOL
1100 Angela St
Key West, FL 33040
Dec. 16, 1992

Re: Cable Rate Regulation - mm

Docket 92-266

Cable Customer Service - mm

Docket 92-263

F.C.C.

Gentlemen -

Instead of raising cable rates, the F.C.C. should legislate significant rate reduction. The cable firms generate revenue from advertising of their sponsors. Their profits are outrageous. They don't need to charge the public high rates. It is just greed. Cable rates should be cut... paying \$20 per month for basic cable is a disgrace. Please stop rate increases... cut cable rates.

Sincerely

Edward A. Seebol

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Dec. 14, 1992

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Cable Rate Regulation
MM-Docket 92-266

Cable Customer Service
MM Docket 92-263

I am a retired teacher on a very limited budget. Increasingly the only people who have access to Cable are the more affluent and I feel disenfranchised by the high cable rates and the feeble reception I get on the regular channels. The airwaves are public property and everyone in the U.S. should be able to receive programs.

Please keep us - with the antennas - in mind when regulating on our behalf.

Sincerely

Norma

\$25 a month !! Too much !!

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